

Ask AXIOM, right inside your inbox.

Draft a citation-backed reply to any email in seconds — grounded in the same statutes, regulations, and ALTA standards AXIOM already uses, without ever leaving Outlook.

Free for AXIOM customers

You review before you send

5-minute setup



Faster replies

Draft a grounded answer to a customer or agent question without switching windows or re-typing context.



Real citations

Answers reference actual statutes, regulations, and ALTA standards — never an underwriter or trade association by name.



You're always in control

AXIOM only drafts. Every reply opens in a normal Outlook window for you to review, edit, and send yourself.

Getting started takes about 5 minutes

- 1 **Download the add-in file** using the button below.
- 2 **Install it in Outlook** — go to aka.ms/olkssideoad, choose **My add-ins** → **Custom Addins** → **Add a custom add-in** → **Add from File**, and select the file you just downloaded. This works the same way in Outlook on the web, Windows, and Mac, and you only need to do it once per account.
- 3 **Open any email** and click the new **"Ask AXIOM"** button on the ribbon. The first time, sign in with your existing AXIOM email and password — after that you'll stay signed in.
- 4 **Click "Draft a Reply."** AXIOM generates a suggested reply with sources. Click **"Insert as Reply"** to open it in a normal Outlook window, review it, and send whenever you're ready.

STEP 1 STARTS HERE

[Download the Ask AXIOM Add-in](#)

Or copy this link: <https://axiom.northwesttitlealliance.com/public/outlook-addin/manifest.xml>

What this does with your email: When you click "Draft a Reply," AXIOM reads the subject and body of the email you have open to generate a suggested response — the exact same way your questions are already handled in AXIOM's web chat today. Nothing new or different is done with your email content, and nothing is ever sent without your review.